Accelerating Innovation Program

Shohreh Bozorgmehri & Eric Taggart

Office of Information Technology (OIT)

University of California Irvine

August 15, 2018 | UCCSC

1

Accelerating Innovation
"Program Launched on July 31, 2018"

◇ Incentives

  ▪ Experimentation

    ○ Proofs of Concept

      ● Culture of Innovation

Innovation = New AND Useful
(products/services, processes, business models)

OIT Accelerating Innovation
"The Background"

◇ Inspiration from the UC IT Leadership Academy (UCITLA)

◇ Supported by the office of the CIO and Divisional Directors

◇ Promote, support and incentivize innovation and experimentation

◇ Aligned with UCITLA and UCB Haas School of Business Principles

◇ Following OIT's continual improvement and culture development after our campuswide consolidation effort

Innovation = New AND Useful
(products/services, processes, business models)

OIT Accelerating Innovation
"What is Innovation?"

◇   Innovation = New AND Useful

- ▪ Products/services
- ▪ Processes
- ▪ Business models

"The <u>willingness to change the organization's assumptions</u> about the most effective, and efficient, way of <u>creating and delivering value</u> to the organizations customers & stakeholders". - Dr. Peter C. Wilton

Innovation = New AND Useful
(products/services, processes, business models)

OIT Accelerating Innovation
"How does it work?"

◇ Create, share and refine ideas

- Submit proposals for experimentation, proof of concept, or prototype

- Ideas can be around:

  ○ Creating value in previously unrecognized or unattainable ways

  ○ Incremental, continuous improvement of what currently exists

◇ Ideas are reviewed by Coordination Team

- Advance strong ideas and facilitate resources

◇ Annual review of completed concepts for cash awards

- Evaluate for broader implementation

◇ Website: http://sites.uci.edu/oit-innovation/

Innovation = New AND Useful
(products/services, processes, business models)

OIT Accelerating Innovation
"Participants and Ideas"

◇ Everyone in OIT

- Collaborate with whoever the participants need/want
- Priority remains on existing operations, work streams and projects
- Encouraged to share and seek support from their managers
- Encouraged to integrate innovation into existing work when possible

◇ Products - Services - Processes - Business Models

- Totally new and radical
- New to their area but done somewhere else - make it better

◇ Proof of Concept to lower risk - learn from failure

◇ Direct implementation - if POC doesn't make sense

Innovation = New AND Useful
(products/services, processes, business models)

OIT Accelerating Innovation "Demo"

◇ HypeInnovation - Idea Management System
- Licensed by UCI HR for their "Bright People - Brilliant Solutions"
    - Launched in August 2018 for UCI Health and Campus
- Offered to OIT for Accelerating Innovation Program
- Available to any other campus units for crowd-sourcing ideas

◇ OIT Innovation Channel
- Only visible to OIT employees (or others we config)

http://sites.uci.edu/oit-innovation/

Innovation = New AND Useful
(products/services, processes, business models)

OIT Accelerating Innovation
"It is a Pilot"

◇ Pilot - we're experimenting too!

- ▪ July 31, 2018 thru July 31, 2019
  - ○ Midpoint eval in January - adjust as needed
- ▪ August - September 2019
  - ○ Select ideas for cash awards

◇ Evaluate pilot for long-term initiative

- ▪ Use KPIs and Metrics
- ▪ Conduct assessment
- ▪ Publish a report on outcomes and lessons learned

Innovation = New AND Useful
(products/services, processes, business models)

OIT Accelerating Innovation "Coordination Team & Process"

◇ Coordination Team

- Leadership: Shohreh and Eric
- Working Group: Mikel Etxeberria, Wayne Fields, Justin McAlpine, Seth Roby, Shelly Toole

◇ Process (http://sites.uci.edu/oit-innovation/home/start/process/)

- Create
- Evaluate
- Approve idea and resources (when needed)
- Develop/Implement
- Distribute cash awards
- Send communication

Innovation = New AND Useful
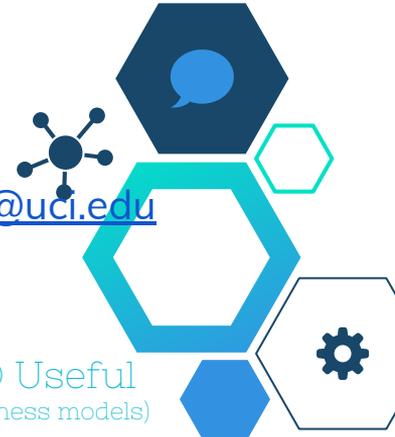(products/services, processes, business models)

OIT Accelerating Innovation
"The End"

Discussion | Questions | Feedback

Learn more @ sites.uci.edu/oit-innovation

reach us @ oit-innovation@uci.edu | shohreh@uci.edu | etaggart@uci.edu

Innovation = New AND Useful
(products/services, processes, business models)